TRƯỜNG ĐẠI HỌC VĂN LANG

**KHOA: NGOẠI NGỮ**

**ĐỀ THI KẾT THÚC HỌC PHẦN**

**Học kỳ 3 , năm học 2021 - 2022**

Mã học phần: DNN0540

Tên học phần: English for Tourism

Mã nhóm lớp học phần: 213\_ DNN0540

Thời gian làm bài (phút/ngày): 75 phút

Hình thức thi: **Tự luận**

**Cách thức nộp bài (Giảng viên ghi rõ yêu cầu):**

- SV gõ trực tiếp trên khung trả lời của hệ thống thi;

**Part I. Provide the word/ phrase that correspond to their relevant descriptions/definitions** **(10 CÂU, MỖI CÂU 0.2 ĐIỂM)**

Câu 1: In a restaurant, ……………………………………. is someone who pours water, clears away plates and cutlery but does not take orders or serve the food.

Câu 2: A ……………………..’s work involves interacting with guests, managing staff, handling the finances of the property, and most importantly, making sure that a hotel is running smoothly.

Câu 3: A …………………..’s work is maintaining a standard of cleanliness throughout a hotel or other hospitality venue. They also make beds, do laundry, clean bathrooms, stock linens.

Câu 4: …………………….. interact directly with customers taking orders, serving food and beverages, and processing payments from patrons.

Câu 5: ………………………….. demonstrate the proper use of safety equipment to all passengers, either in person or through a video recording before the plane takes off.

Câu 6: A …………………….’s responsibilities include answering incoming calls, directing call to guest rooms, staff, or departments through the switchboard or PBX system, placing outgoing calls, receiving guest messages and deliver the same to the guest.

Câu 7: A ………………………………. is responsible for providing local information and helping guests organize any activities they wish to do during their stay. Sometimes he/she builds a detailed itinerary for a guest.

Câu 8: A ……………………. is a person who mixes and serves alcoholic drinks at a bar.

Câu 9: A ………………….’s responsibilities to install and repair piping, fixtures, appliances, and appurtenances in connection with the water supply, drainage systems, both in and out of buildings.

Câu 10: …………….. ensure that itineraries are met and that customers are being informed in an entertaining manner the location they are visiting. They are also responsible for ensuring the safety of the group.

**Part II. Fill in each blank of the following sentences with one of the words given below (10 CÂU, MỖI CÂU 0.3 ĐIỂM)**

1. originally 2. centered 3. dialects 4. staged

 5. selection 6. criss-crossed 7. expresses 8. practice

 9. feast 10. eateries

Câu 1: Adored around the world, Thai cuisine …………….. fundamental aspects of Thai culture.

Câu 2: Bangkok was formerly known as the Venice of the East, as the city used to be …………….. by an advanced network of man-made canals that inhabitants used both for transport and to ship goods.

Câu 3: Because of their proximity to the Gulf of Thailand, Bangkok (…………….. also serve a wide variety of seafood.

Câu 4: Although many vendors stay open late, the best time to …………….. in this area is from 7 pm to 9 pm.

Câu 5: The Silver Pagoda Complex was …………….. constructed of wood in the late 19th century.

Câu 6: Some of the budget guesthouses have good menus offering a …………….. of local dishes and Western meals.

Câu 7: Although Khmer as spoken in Phnom Penh is generally intelligible to Khmers nationwide, there are several distinct …………….. in other parts of the country.

Câu 8: For many older Vietnamese, life is …………….. on family, faith and food, an existence that has stayed the same for centuries.

Câu 9: Most Cambodians, Thais and Laotians today …………….. Theravada Buddhism.

Câu10: Folk dance is a popular element of dance performances that are regularly …………….. for visitors in Phnom Penh and Siem Reap.

**Part III: Answers the following questions. Each answer must not be less than 100 words.**

1. Name the popular types of transportation during travelling. Briefly describe three types of them. (2 điểm)
2. Tour planning: (3 điểm)

 As a Free Individual Traveler

* plan a tour to one of these Asian countries (Cambodia, Thailand, Laos, Myanmar, Sri Lanka, Japan, South Korea) with the following guidance:
* The official name of the country you will visit
* Reasons you choose that country as your destination (history, geography, gastronomy)
* Your trip itineraries (trip duration, tourist attraction, local food… you should enjoy)
* Cultural items (Festival: which festival? Does it happen at the time you plan your trip?)

The End

*Ngày biên soạn: 27/06/2022*

**Giảng viên biên soạn đề thi: Đỗ Huy Liêm**

*Ngày kiểm duyệt: 28/06/2022*

**Trưởng (Phó) Khoa/Bộ môn kiểm duyệt đề thi: Đỗ Phú Anh**